

# WHAT TO EXPECT & NEW PROCEDURES TO ENSURE PROPER TRASH COLLECTION

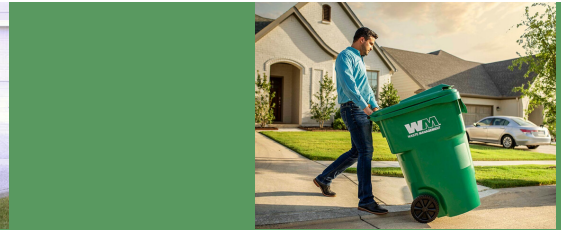


Photo credit: Waste Management

Dear New Market Citizen,  
Our trash collection service is completed by Waste Management of Virginia, Inc. It is important to read all the information below to ensure weekly trash collection is streamlined and successful.

## **General Information:**

### **COLLECTION RATE PER HOUSEHOLD**

\$20.00 per month

(INCLUDES A NEW 96-GALLON WHEELED CART)

## **Cart Information:**

- Waste Management uses a truck with an automated grasping arm to pick up the carts.
- Waste Management will own the carts, and will repair or replace carts in the event of a defect. Negligent actions by the customer are not covered.
- **Need an additional cart?** You can request additional carts at \$3 per cart/per month. To request an additional cart, you must fill out a Request Form that can be found on our website OR at the Town Office.

## **Proper Trash Collection Procedures:**

### **Trash Collection Day is EVERY Friday**

(unless there is a holiday, or severe inclement weather)

- Carts are to be placed at the edge of the curb/sidewalk/road edge no later than 7:00 a.m. on Fridays, and NO earlier than the Thursday evening prior.
- All trash MUST be placed INSIDE the cart. It will NOT be collected if it is set to the side of the cart. The resident will be responsible for picking up their trash.
- The front of the cart MUST be facing towards the street, in order for the truck to be able to pick it up.
- Carts must be placed 3-4 feet apart and away from other objects. (ex. mailbox, cars, light poles, etc.)
- All trash carts must be returned to the residence NO LATER than noon on Saturday.
- For areas that have a dense collection of carts, such as apartment buildings, it is advisable for you to put your address/unit number on your designated trash cart.

Thank you in advance for helping create a more clean and uniformed streets, and a safer more efficient collection for all involved.