

WHAT TO EXPECT & NEW PROCEDURES TO ENSURE PROPER TRASH COLLECTION



Photo credit: Waste Management

Dear New Market Citizen,

With the new trash service, provided by Waste Management of Virginia, Inc., there will be changes to billing & new procedures for trash collection. It is important to read all the information below to ensure weekly trash collection is streamlined and successful.

General Information:

NEW TRASH COLLECTION RATE PER HOUSEHOLD BEGINNING JULY 1
\$16.00 per month
(INCLUDES A NEW 96-GALLON WHEELED CART)

Cart Information:

- Waste Management uses a truck with an automated grasping arm to pick up the carts.
- Waste Management will own the carts, and will repair or replace carts in the event of a defect. Negligent actions by the customer are not covered.
- **Need an additional cart?** You can request additional carts at \$1 per cart/per month. To request an additional cart, you must fill out a Request Form that can be found on our website OR at the Town Office.

Proper Trash Collection Procedures:

Trash Collection Day is EVERY Friday

(unless there is a holiday, or severe inclement weather)

- Carts are to be placed at the edge of the curb/sidewalk/road edge no later than 7:00 a.m. on Fridays, and NO earlier than the Thursday evening prior.
- All trash **MUST** be placed **INSIDE** the cart. It will **NOT** be collected if it is set to the side of the cart. The resident will be responsible for picking up their trash.
- The front of the cart **MUST** be facing towards the street, in order for the truck to be able to pick it up.
- Carts must be placed 3-4 feet apart and away from other objects. (ex. Mailbox, cars, light poles, etc.)
- All trash carts must be returned to the residence **NO LATER** than noon on Saturday.
- For areas that have a dense collection of carts, such as apartment buildings, it is advisable for you to put your address/unit number on your designated trash cart.

These new procedures will begin July 1st with the **first pickup on July 3rd**. The contracted company will be delivering the new carts near the end of June. These carts are **NOT** to be used before July. These changes will help create more clean and uniformed streets and a safer more efficient collection for all involved.

We thank you in advance for your cooperation!